

Privacy policy

Oodles Club Ltd is a UK registered company that wholly owns and operates the website www.oodles.club ("Oodles.Club"). Oodles.Club treats the handling of personal data seriously. This Privacy Policy details how Oodles.Club will treat your personal data after it has been collected by Oodles.Club, either through its website or otherwise, together with details on the type of information we may collect from you. Oodles.Club will only use your data as detailed in this Privacy Policy or for its legitimate business reasons.

Information we may collect from you

For access to our website and exclusive hotel deals we require your email address so that you can sign in to our website securely (using your own unique password) and receive our latest news directly in your inbox.

By signing up to Oodles.Club, we ensure that all members are able to create and manage their account and email preferences when they sign in to the website, so that they may receive as many, or as few, emails as they like. Our Anti-Spam Policy tolerates only permission-based email (we require your say so before sending you any marketing emails), and members may opt-out or change email preferences by following a link in the footer of all marketing emails, or by visiting their account settings on the website once they have created an account.

Some communications (for example, important account notifications and billing information) are considered transactional and are necessary for all of our customers. We will therefore continue to send these communications to you even if you have unsubscribed from receiving marketing communications from us.

When you make a booking through our website, you will be re-directed to the merchant website where you can enter your contact and payment details. We do not take responsibility for any transaction that takes place on one of our merchant websites. Please visit their own privacy policy for more information.

How we use this information:

Any personal information such as email address or postcode is held by us for the sole purpose of communicating with you as you have requested. That means that we will send you newsletters if you have subscribed with us or opened an account, at the frequency you request.

We will not share this information with any other parties unless specifically stated in any special terms and conditions as is sometimes the case with competition entries, or we are required to do so by law.

We may disclose your personal information to any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006. We may disclose your personal information to third parties in the event that we sell or buy any business or assets (in which case we may disclose your personal data to the prospective seller or buyer of such business or assets).

Cookies and our website:

In addition to personal information that you choose to give us we may also collect information about your computer (usually to verify that the activity on our website is from genuine sources) and about your general usage of the website. This may include your IP address, operating system, web browser software, screen resolution and referring website.

We use cookies primarily to make our website easier for you to use as well as for marketing and analytics purposes. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and to deliver a better and more personalised service. They enable us:

- To estimate our audience size and usage pattern.
- To store information about your preferences, and so allow us to customise our site according to your individual interests.
- To speed up your searches.
- To recognise you when you return to our website.

Our cookies don't store sensitive information such as your name, address or financial details. You can delete any cookies stored on your computer, or refused to accept cookies by activating this setting on your browser which allows you to refuse the setting of cookies. However, please note that if you select this setting, this may prevent you from accessing or using all or part of the website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our website.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our website; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Your rights:

You have the right to ask Oodles.Club not to process your personal data for marketing purposes. You also have the right to access information held about you by Oodles.Club. Your right to access can be exercised in accordance with the Data Protection Act 1998, as amended from time to time, and any access request may be subject to a fee of £10 to meet our costs in providing you with details on the personal data we hold about you

Consent:

By disclosing your personal information via the website, over the telephone or via email or post you consent to the collection, storage and processing of your personal information by Oodles.Club in the manner set out in this Privacy Policy and our Terms and Conditions relating to your use of the website and/or making bookings through us.

Validity / changes:

Oodles.Club Ltd has the right to alter this privacy policy for any reason without prior notice. Any changes to this Privacy Policy will be posted to our website and (where appropriate)

emailed to the last email address you have given to us, and become effective as of the later of the date we post on the website or send the email.

Queries / Contact us:

If you have any questions about this Privacy Policy or about the information we hold about you, then please contact us at:

Oodles.Club Ltd
support@Oodles.Club